

City of Edinburgh Council

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Servicing & Maintenance Contract

Client: **Edinburgh City Council**

Category: **Domestic Central Heating Installations**

Date: **January 2010**

This contract is to provide the management, design and Installation of A-Rated High-Efficiency Condensing System Boilers, Radiators, Cylinders and Heating Controls to 800 social housing properties. This included the removal of existing heating installations such as back boilers and redundant systems.

-  **800 Properties**
-  **£950.000 Per Annum Contract**
-  **98% Customer Satisfaction**
-  **Zero Defects on handover**

All operatives were provided with liveried company vehicles and appropriate tools and PPE equipment. All heating engineers were Gas Safe Registered and all employees have passed Disclosure Scotland checks before being given access to customers' homes.

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